***Cancellation Policy: Effective July 2025***

***Note that all hours within our policies refer to the regular Mon-Fri business week and do NOT include weekends/Holidays.  Cancelling on a Friday for a Monday sort is considered 24h cancellation.***

***Astrios or SH800***

*Cancellations less than 24 hours in advance: full appointment fee will be charged.*

***Fusion or Aria III***

*For bookings of duration less than 4 hours:*

*Cancellations less than 48 hours in advance: Full charge*

*For bookings of duration of 4hrs or more, the cancellation fees are as follows:*

* *Cancellation less than 48 hours in advance: Full charge*
* *Cancellation between 48 and 96 hours in advance: Half charge*
* *Cancellation more than 96 hours in advance: No charge*